

# Amy Pombo

UX Product Design, Research, and Strategy

**amypombo.com**  
amy@amypombo.com  
(503) 208-4087  
linkedin.com/in/amypombo

## EXPERIENCE

### Product UX Design Lead // Worklete, Inc.

JUNE 2020 - JULY 2021

Product design and UX research lead on a mobile microlearning platform for trucking and warehousing. Launch version of the app reduced the customer sales cycle from 9 months to 55 days.

### Senior User Experience Designer // Viewpoint

JUNE 2017 - JUNE 2020

Framework and feature design for web-based and mobile construction management software. Design integration for 6 product acquisitions. Research and design thinking facilitation. Coordinating conference research booth, which hosted more than 140 user research sessions over 3 days in 2019. Mentorship for summer interns and junior designers.

### User Experience Designer // Viewpoint

JUNE 2015 - JUNE 2017

Design and research for web-based and mobile construction management software. Embedded on local and distributed development teams.

### UX Designer // Thetus Corporation

APRIL 2013 - JUNE 2015

Workflow and interface design for process modeling in a web-based enterprise analysis application. Collaborated on the design of a new framework for the program. Contributed to the design and maintenance of a component-based pattern library.

### UX Tester // Thetus Corporation

APRIL 2012 - APRIL 2013

Software quality verification and validation, including researching and writing user-centered test scenarios.

## EXTRACURRICULAR

### Prop Designer // In Search of an Exit Productions

2015 - PRESENT

Prop design and puzzle consultation for escape room experiences.

### Artist and Bookbinder

2004 - PRESENT

Hand bookbinding and repair, letterpress printing, drawing.

## SKILLS

- User Flows
- Interface Design
- Interaction Design
- Wireframing and Prototyping
- Information Architecture
- User Research
- Workshop Facilitation
- Data Visualization
- Story Writing
- Scrum/Agile Methodologies

## TOOLS

- Sketch
  - InVision
  - Balsamiq
  - Airtable
  - Asana
  - Omnigraffle
  - Figma
  - Adobe CS
  - Miro
  - UserTesting.com
  - Mixpanel
  - pens and markers
- and many others

## CERTIFICATIONS

**Practical Usability Testing**  
Human Factors International,  
2018

**Facilitator of Human Centered  
Design** LUMA Institute, 2018

**Model Thinking** University of  
Michigan, via Coursera, 2013

## EDUCATION

**B.A. in Studio Art** with Honors,  
*summa cum laude* Lewis & Clark  
College, Portland, OR, 2009